

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Steven Lurie	Examiner:	Romain Jeanty
Serial No.:	10/021,877	Art Unit:	3623
Filed:	December 14, 2001	Confirmation:	2729
Title:	APPARATUS AND METHOD FOR ONLINE ADVICE CUSTOMER RELATIONSHIP MANAGEMENT		

Mail Stop RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

PRELIMINARY AMENDMENT IN SUPPORT OF
A REQUEST FOR CONTINUED EXAMINATION (RCE)

Examiner:

In response to the Final Office Action mailed January 7, 2008, please enter the following amendments and consider the following remarks/arguments.

Claims are shown in the list of claims that begins on page 2 of this paper; and

Remarks/Arguments begin on page 13 of this paper.